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File: USPT

May 30, 2000

US-PAT-NO: 6070149

DOCUMENT-IDENTIFIER: US 6070149 A

TITLE: Virtual sales personnel

DATE-ISSUED: May 30, 2000

INVENTOR-INFORMATION:

NAME	CITY	STATE	ZIP CODE	COUNTRY
Tavor; Onn	Ramat Hasharon			IL
Avraham; Gila Ben	Netania			IL
Shevchenko; Vadim	Netania			IL

ASSIGNEE-INFORMATION:

NAME	CITY	STATE	ZIP CODE	COUNTRY	TYPE CODE
Activepoint Ltd.	Netania			IL	03

APPL-NO: 09/109726 [\[PALM\]](#)

DATE FILED: July 2, 1998

INT-CL-ISSUED: [07] [G06](#) [F 17/60](#)

US-CL-ISSUED: 705/26; 706/47

US-CL-CURRENT: [705/26](#); [706/47](#)

FIELD-OF-CLASSIFICATION-SEARCH: 705/26, 705/27, 705/35, 705/1, 705/10, 706/47, 706/46, 706/11, 706/12

See application file for complete search history.

PRIOR-ART-DISCLOSED:

U.S. PATENT DOCUMENTS

Search Selected

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	PAT-NO	ISSUE-DATE	PATENTEE-NAME	US-CL
<input type="checkbox"/>	4992940	February 1991	Dworkin	705/26
<input type="checkbox"/>	5454106	September 1995	Burns et al.	395/600
<input type="checkbox"/>	5581664	December 1996	Allen et al.	706/46
<input type="checkbox"/>	5586218	December 1996	Allen	706/12
<input type="checkbox"/>	5696962	December 1997	Kupiec	395/604

<input type="checkbox"/>	<u>5701399</u>	December 1997	Lee et al.	706/11
<input type="checkbox"/>	<u>5715399</u>	February 1998	Bezos	705/35
<input type="checkbox"/>	<u>5774868</u>	June 1998	Cragun et al.	705/10
<input type="checkbox"/>	<u>5852814</u>	December 1998	Allen	706/13
<input type="checkbox"/>	<u>5890139</u>	March 1999	Suzuki et al.	705/27
<input type="checkbox"/>	<u>5905973</u>	May 1999	Yonezawa et al.	705/27
<input type="checkbox"/>	<u>5926798</u>	July 1999	Carter	705/26
<input type="checkbox"/>	<u>5937389</u>	August 1999	Maxwell	705/10
<input type="checkbox"/>	<u>5978784</u>	November 1999	Fagg, III et al.	706/11
<input type="checkbox"/>	<u>5983200</u>	November 1999	Slotznick	705/26
<input type="checkbox"/>	<u>6012051</u>	January 2000	Sammon, Jr. et al.	705/26

OTHER PUBLICATIONS

"Brightware Amer Finance: Brightware and American Finance Team to Provide Mortgages in Minutes on Internet.." Business Wire, Feb. 28, 1997.

Tomasula, D. "Self-service Web Ware Could Make Service Reps Obsolete." Wall Street & Technology, vol. 15, No. 3, p. S26, Mar. 1997.

"Brightware, Inc. Ships Brightware 1.0 to Automate Selling on the Net." Press Release, Aug. 4, 1997.

"Brightware Ships Web's First Automated Real-time Advice Agent." Press Release, Jun. 29, 1998.

"Brightware: AI is Alive and Kicking." Software Futures, May 1, 1996.

Tehrani, N. "The Internet and Call Center . . ." Telemarketing & Call Center Solutions, vol. 15, No. 2, p. 4, Aug. 1996.

Bucholtz, C. "Working with the Web, BellSouth Brings 'Do it yourself' Applications to Customer Service." Telephony, Aug. 25, 1997.

Nelson, M. "Neuromedia Offers Automated Online Service." Infoworld, vol. 20, No. 13, p. 20, Mar. 30, 1998.

ART-UNIT: 275

PRIMARY-EXAMINER: MacDonald; Allen R.

ASSISTANT-EXAMINER: Crecca; Michele Stuckey

ATTY-AGENT-FIRM: Friedman; Mark M.

ABSTRACT:

A method for enabling users over a network or over the WWW to interact with an interactive sales representative system for providing sales guidance. The system offers the user products, services, or ideas (the "products") according to parameters collected from the user. The system guides the customer to retrieve the desired products. If the system does not have a product matched to the customer requirements, preferably it will operate a mechanism for suggesting alternatives which are the closest to the customer requirements. The system will execute various sales tools and techniques to help and assist the customer and to convince the customer to purchase a product. By guiding the customer to the target product, the system will shorten the search cycle for the customer as well as find better matched products. The system will provide market advisory, suggest, recommend,

discuss (in written form and optionally voice form), comment, advise the customer regarding the products. The system might advise the customer in any other aspects as well (such as providing personal feedback). The system adds graphics, animation, 3D, movie clips, voice and other effects to make the session enjoyable for the customer. The system is capable of executing various tools and techniques to improve its sales capabilities and bring better sales results.

6 Claims, 22 Drawing figures

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L1: Entry 2 of 2

File: USPT

Jun 29, 1993

US-PAT-NO: 5224177

DOCUMENT-IDENTIFIER: US 5224177 A

**** See image for Certificate of Correction ****

TITLE: High quality film image correction and duplication method and system

DATE-ISSUED: June 29, 1993

INVENTOR-INFORMATION:

NAME	CITY	STATE	ZIP CODE	COUNTRY
Doi; Kunio	Hinsdale	IL		
Yoshimura; Hitoshi	Kanagawa			JP

ASSIGNEE-INFORMATION:

NAME	CITY	STATE	ZIP CODE	COUNTRY	TYPE CODE
The University of Chicago	Chicago	IL			02

APPL-NO: 07/786008 [\[PALM\]](#)

DATE FILED: October 31, 1991

INT-CL-ISSUED: [05] G06K 9/40

US-CL-ISSUED: 382/54; 358/458, 382/6, 382/51

US-CL-CURRENT: 382/168; 382/266

FIELD-OF-CLASSIFICATION-SEARCH: 382/54, 382/6, 382/51, 382/18, 364/413.17, 364/413.14, 364/413.16, 364/413.19, 364/413.24, 358/447, 358/448, 358/458
See application file for complete search history.

PRIOR-ART-DISCLOSED:

U.S. PATENT DOCUMENTS

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	PAT-NO	ISSUE-DATE	PATENTEE-NAME	US-CL
<input type="checkbox"/>	<u>4189775</u>	February 1980	Snooge et al.	382/54
<input type="checkbox"/>	<u>4229764</u>	October 1980	Danos	382/54
<input type="checkbox"/>	<u>4302672</u>	November 1981	Kato et al.	382/54
<input type="checkbox"/>	<u>4315318</u>	February 1982	Kato et al.	382/54

<input type="checkbox"/>	<u>4438495</u>	March 1984	Collins et al.	382/6
<input type="checkbox"/>	<u>4792900</u>	December 1988	Sones et al.	382/6
<input type="checkbox"/>	<u>4792979</u>	December 1988	Nomura et al.	382/51
<input type="checkbox"/>	<u>4845762</u>	July 1989	Higashi et al.	382/54
<input type="checkbox"/>	<u>5048110</u>	September 1991	Nakajima	382/54

ART-UNIT: 266

PRIMARY-EXAMINER: Mancuso; Joseph

ATTY-AGENT-FIRM: Oblon, Spivak, McClelland, Maier & Neustadt

ABSTRACT:

A method and system for correcting a non-linear characteristic of an image, wherein an input image is digitized to produce digital image data representative of the image and a histogram of the digital image data is produced. At least a first pixel value characteristic of a variable under which the image was derived is extracted from the histogram. A plurality of non-linear correction curves relating original pixel values to corrected pixel values for different degrees of the variable are stored in a memory, and a particular one of the correction curves is selected based at least in part on the first extracted pixel value and a predetermined corrected pixel value. Corrected image data are then formed utilizing the selected correction curve by correcting each original pixel value of the image to a respective corrected pixel value based on the relationship therebetween defined by the selected correction curve, and a non-linearity corrected image is produced based on the corrected image data.

22 Claims, 23 Drawing figures

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L3: Entry 1 of 1

File: PGPB

May 30, 2002

DOCUMENT-IDENTIFIER: US [20020065758](#) A1

TITLE: Method and system for provision and acquisition of medical services and products

Pre-Grant Publication (PGPub) Document Number:
20020065758Summary of Invention Paragraph:

[0009] Online auction systems for some types of medical practices have already been attempted. For example, U.S. Pat. No. 6,006,191--DiRienzo (1999) discloses a system where certain remotely accessible physicians' services are auctioned so as to better distribute the availability/utilization of those services across geographic/time domains. DiRienzo is specifically directed toward the reading of radiological and other medical images (i.e., image-reading diagnostic services). In this context, DiRienzo generally teaches:

Detail Description Paragraph:

[0093] The term "medical services", as used herein, includes surgery, medicine, radiology, medical equipment sales or leasing, pharmacy, alternative medical services, dentistry and dental procedures, rehabilitation services and other medical services, the provision of which are subject to licensing. The method for selling a medical service in accordance with the present invention requires enrolling at least one, and preferably a plurality of, medical service provider(s) using an on-line registration system. After a medical service provider is enrolled, the medical service provider may request the system 16 to post an offer to sell a specified medical service included within the menu 82 of medical services at a specified offering price.

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